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A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. [We may also share this information with third parties for this purpose.]

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie Name	Purpose
_acloggedin	Supports login
_client_acloggedin	Supports login
Algoliasearch-client-js	Adds auto-populated suggestions to address fields in Scheduling to help clients complete forms faster
AWSALB, AWSALBCORS	Improves performance in Scheduling by using one server for the duration of the session
Crumb	Prevents cross-site request forgery



ss_cookieAllowed	Remembers if a visitor agreed to placing Analytics cookies on their browser if a site is restricting the placement of cookies
ss_cid	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cpvisit	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvvisit	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvr	Identifies unique visitors and tracks a visitor's sessions on a site
ss_cvt	Identifies unique visitors and tracks a visitor's sessions on a site

[Please note that the following third parties may also use cookies, over which we have no control. These named third parties may include, for example, advertising networks and providers of external services like web traffic analysis services. These third party cookies are likely to be analytical cookies or performance cookies or targeting cookies:

- Google
- Squarespace

To restrict analytics cookies you may use the cookie banner to manage the use of these types of cookies.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

Except for essential cookies, all cookies will expire after two years.